



## COMMUNITY E-NEWSLETTER OCTOBER 2024



### We invite you to our first ever Community Funday on Saturday, 2nd November 2024

You're invited to our first-ever Community Day on **Saturday, 2nd November** at **Weston Hall, University of West London**, from **11am to 4pm**! Join us for an afternoon of celebration, connection, and community. To help us prepare, please let us know if you'll be attending along with names of other attendees joining you, your dietary preferences and other relevant details by filling out a brief RSVP form on our website. The last day to RSVP for the event is **Tuesday 22nd October 2024**. We can't wait to see you there!

[Read more](#)



## Your positive feedback for our staff members

We're grateful for the positive feedback we've recently received from you, especially about our staff. Your support encourages us as we continue improving our services.

[Read more](#)



## Keeping our residents safe in their homes

From regular maintenance to proactive safety checks, we're committed to ensuring your home is secure and safe. Here's a look at the work we have undertaken this year, our current areas of focus, and our plans for the coming months.

[Read more](#)



## Black History Month 2024

As we celebrate Black History Month this October, we take the opportunity to reflect on the remarkable contributions of Black individuals to our society and recognise the importance of diversity within our communities and organisation.

[Read more](#)



## Estate Inspections schedule for November

We carry out regular estate inspections on all of our larger estates and blocks. Click the button below to check out our estate inspections schedule

for November.

[Read more](#)



Universal Credit - Managed Migration

## Managed Migration to Universal Credit

Managed migration is the process claimants who are receiving means tested benefits and tax credits are told to move to Universal Credit instead. This is called '**Managed Migration**'.

[Read more](#)



## 'No-win, No-fee' solicitors: Know the facts

If you're being targeted by 'no-win, no-fee' disrepair agents or solicitors, know the facts. Some residents are being approached by solicitors offering enticing 'no-win, no-fee' compensation claims.

[Read more](#)



## Join the My Karibu App Raffle and Win One of Six £50 Amazon Vouchers!\*

You can find all details on how to enter this competition and when it ends by clicking the button below.

[Read more](#)



## **Our Q1 TSM results and Complaints Performance report**

Read our latest quarterly reports for Tenant Satisfaction Measures (TSMs), complaints performance and service improvements.

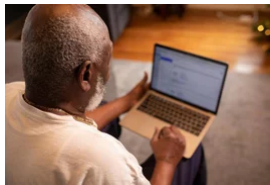
[Read more](#)



## **Our Kensal road office is now permanently closed**

Please visit our Kew Bridge office for future visits and appointments. Click the button below for more information.

[Read more](#)



## **Resources to support with digital skills and confidence**

We round-up some resources available to support you with improving digital confidence and developing your digital skills.

[Read more](#)



## **Foodbank branches and timings**

In our commitment to supporting the local community, we're pleased to share information about local foodbank branches near you and their opening times on our website.

[Read more](#)



## Events in your local communities

Looking for something to do? We've curated the links from each borough about events happening on our website just for you! Discover new experiences or use this opportunity to make new friends in your community.

[Read more](#)

**Karibu**  
Community Homes



Karibu Community Homes Ltd  
Unit 3, 8 Kew Bridge Road Brentford TW8 0FJ

### Telephone numbers

We have two lines to access

**Former Inquilab residents**  
020 8607 7777

**Former Westway residents**  
020 8964 2323

### Email addresses

Customer Service Centre

**Former Westway residents**  
info@karibu.org.uk

**Former Inquilab residents**  
customersandcommunities@karibu.org.uk

**Universal Credit**  
universal.credit@karibu.org.uk

**Complaints**  
complaints@karibu.org.uk

**Press Enquiries**  
newsroom@karibu.org.uk

### Websites

[www.karibu.org.uk](http://www.karibu.org.uk)

[www.inquilabha.org](http://www.inquilabha.org)

[www.westway.org.uk](http://www.westway.org.uk)

In 2024, we're simplifying the way you reach us by streamlining our contact numbers, email addresses and websites. This change will make it easier for you to get in touch with us quickly and efficiently. Stay tuned for more details!

## Follow us on Social Media



Karibu Community Homes, Unit 3, 8 Kew Bridge Road, Brentford, London,  
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