

Karibu Community Champions – 12-Month Training Plan /Dates

Purpose:

To equip Community Champions with the skills, knowledge, and confidence to engage residents, lead projects, and represent community interests effectively.

Month 1: Induction & Orientation

- Welcome & Program Overview
- Role of Community Champions
- Karibu's mission and values
- Expectations and support available
- Format: Online (1 hour)

Month 2: Communication Skills

- Effective Communication & Active Listening
- Building trust with residents
- Handling difficult conversations
- Inclusive language
- Format: Workshop (Virtual or In-person)

Month 3: Community Engagement

- How to Engage Residents
- Organizing community events
- Encouraging participation
- Using social media responsibly
- Format: Interactive session

Month 4: Leadership & Confidence Building

- Becoming a Community Leader
- Leadership styles
- Decision-making
- Motivating others
- Format: Group activities

Month 5: Understanding Housing & Services

- Karibu Services & Resident Rights
- Housing policies

- Complaints process
- How champions can support residents
- Format: Presentation + Q&A

Month 6: Project Planning

- How to Plan and Deliver Community Projects
- Setting goals
- Budget basics
- Measuring success
- Format: Practical workshop

Month 7: Safeguarding & Equality

- Keeping Residents Safe
- Safeguarding principles
- Equality, diversity, and inclusion
- Format: Training module

Month 8: Digital Skills

- Using Technology for Engagement
- Online meeting tools
- Social media best practices
- Digital safety
- Format: Hands-on session

Month 9: Conflict Resolution

- Managing Disputes
- Mediation techniques
- De-escalation strategies
- Format: Role-play exercises

Month 10: Monitoring & Reporting

- Tracking Progress
- How to report activities
- Collecting feedback
- Format: Practical session

Month 11: Networking & Partnerships

- Working with Local Groups
- Building partnerships
- Sharing resources
- Format: Networking event

Month 12: Celebration & Review

- Annual Review & Recognition
- Reflecting on achievements
- Recognizing champions' contributions
- Planning for next year
- Format: Community celebration

Training Schedule 2026

- 06 January 2026: Induction & Orientation
- 03 February 2026: Communication Skills
- 03 March 2026: Community Engagement
- 07 April 2026: Leadership & Confidence Building
- 05 May 2026: Understanding Housing & Services
- 02 June 2026: Project Planning
- 07 July 2026: Safeguarding & Equality
- 04 August 2026: Digital Skills
- 01 September 2026: Conflict Resolution
- 06 October 2026: Monitoring & Reporting
- 03 November 2026: Networking & Partnerships
- 01 December 2026: Celebration & Review