



The Community Champion Role

Purpose:

Community Champions act as trusted connectors between residents and Karibu, helping to build stronger, safer, and more engaged communities.

Key Responsibilities

1. Representation

- Serve as the voice for residents, especially those who are less confident or face language barriers. Raise community-wide issues (not just personal concerns) to Karibu.

2. Community Engagement

- Encourage participation in local activities and events.
- Help neighbours access information, services, and opportunities.
- Promote inclusion and support vulnerable or isolated residents.

3. Communication

- Share updates from Karibu with residents in a clear and accessible way.
- Collect feedback and relay it to Karibu for action.



- Use tools like WhatsApp groups or notice boards to keep the community informed.

4. Problem-Solving

- Identify common issues (e.g., repairs, safety, parking) and work collaboratively to find solutions.
- Support initiatives that improve living conditions and wellbeing.

5. Skills & Training

- Participate in training sessions (e.g., conflict resolution, safeguarding, public speaking).
- Apply learned skills to represent the community effectively and safely.

Safety & Confidentiality

- Maintain discretion and respect residents' privacy.
- Avoid putting yourself in unsafe situations; escalate concerns to Karibu or relevant authorities.

6. What Champions Do NOT Do

- Handle individual complaints directly (these should go through official channels).
- Put themselves at risk by confronting antisocial behaviour or criminal activity.

7. Benefits of Being a Champion

- Gain new skills and confidence.
- Influence decisions that affect your community.
- Build stronger relationships with neighbours and Karibu staff.