

We're proud to share our new Corporate Plan for 2025-2028

We're pleased to share our Corporate Plan for 2025-2028 with you. This plan sets out our key priorities and ambitions for the next three years, shaped by the feedback of our residents, staff, and wider stakeholders. It's an important step in building a stronger, more responsive, and resident-focused organisation.

[Read more](#)



Investing in Safe and Comfortable Homes - Our Commitment to You

We’re investing over £10 million from 2025 to 2028 to improve the safety, comfort, and energy efficiency of your home. This includes planned works such as new kitchens, bathrooms, windows, and much more—plus a new Resident Safety Guide to help you stay safe at home.

[Read more](#)



You Said, We Did – And What We’re Working On

At Karibu, your voice matters. This ***You Said, We Did*** report shares the improvements we've made — and what we're still working on — in response to your feedback. Whether it’s repairs, communication, digital services, or property upkeep, your input drives positive change. Thank you for helping us build a better Karibu, together.

[Read more](#)



Our Q4 Tenant Satisfaction Measures Report (2024–25) is Now Available

Our Q4 Tenant Satisfaction Measures (TSM) Report for 2024–25 is now available on our website. It shows how we’ve been performing in key areas that matter to you — including repairs, safety, communication, and how we handle complaints.

[Read more](#)

Essential Home Safety Checks: Schedule Your Appointment Today!

Your safety is our priority – but it's a shared responsibility. At Karibu, we're committed to making sure every resident feels safe and secure at home. We're proud to work closely with our residents to maintain high safety standards across all our properties.

[Read more](#)

Connecting with our Ealing Community in Southall

On 10th June, Karibu staff took part in the Carers Week event at The Dominion Centre in Southall. It was a great opportunity to meet residents, hear their experiences, and connect with local organisations to better understand how we can support our community.

[Read more](#)



Thank You, Robert J – A Champion for Resident Voices

We're proud to recognise Robert J, one of our most active residents, for his valuable contributions at Karibu. He recently met with Afe K, our Resident Engagement Coordinator, to collect shopping vouchers awarded for his work on our latest Scrutiny Panel project.

[Read more](#)

Celebrating Resident Involvement: Congratulations to Sonia D!

Sonia recently visited our office to collect shopping vouchers from Afe K for her role in last month's scrutiny project. She also won a prize draw for taking part in our recent Virtual Group Panel survey. Well done, Sonia — and thank you for your valuable contribution! We hope to see more residents get involved and feature in our next newsletter.

[Read more](#)



Karibu Tenant & Household Survey 2025 – Your Input Matters

As part of our effort to validate customer records, we are inviting you to take part in the Karibu Tenant & Household Survey 2025, which is being carried out on our behalf by Acuity Research & Practice—a trusted research company specialising in social housing.

[Read more](#)



Estate Inspections schedule for June

We carry out regular estate inspections on all of our larger estates and blocks. Click the button below to check out our estate inspections schedule for June.

[Read more](#)



Upcoming Community Events in Southall and Uxbridge

We're excited to invite residents to a range of upcoming events designed to amplify your voice, celebrate diversity, and build a more inclusive community across Ealing, Hillingdon and beyond.

[Read more](#)



Download the My Karibu App on your smartphone!

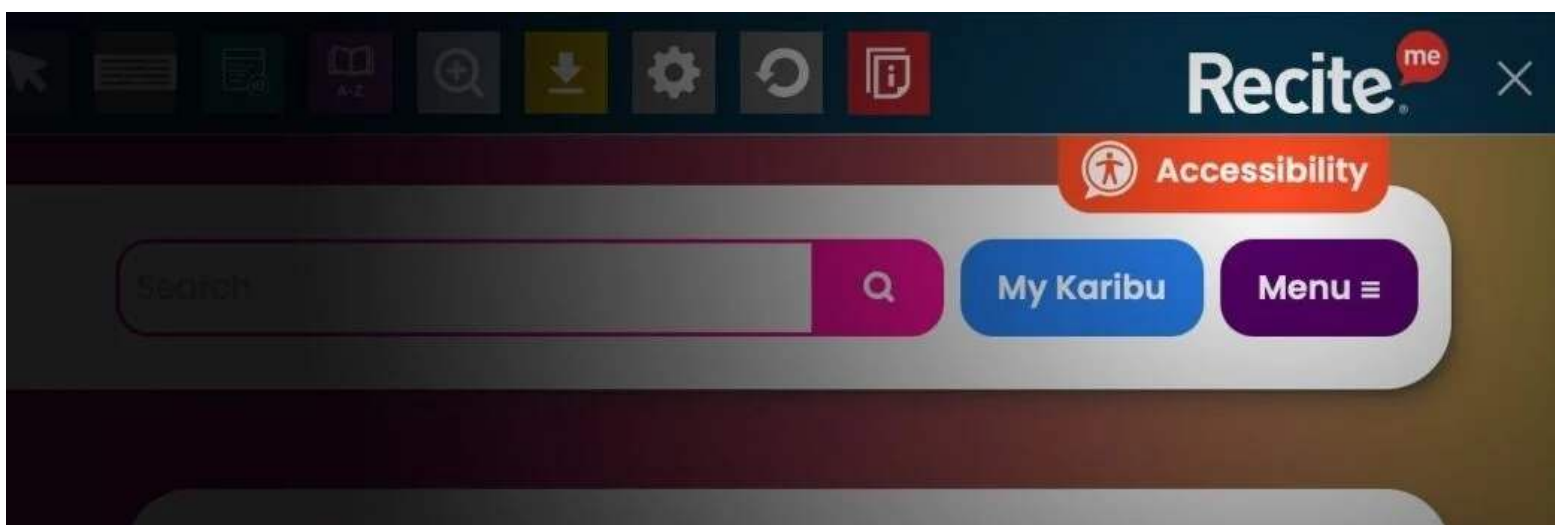
Take control of your tenancy anytime, anywhere. With **My Karibu** app, you can manage your rent, report repairs, contact us and more—all from your phone. Click the button below for store links and instructions to activate your account.

[Read more](#)



Managing Your Rent Account

We know managing money can sometimes be challenging. If you're struggling with your rent, don't wait—reach out early. We're here to help, and there are several ways you can make a payment or get support. Click below to explore your options.

[Read more](#)

Getting the most from our Accessibility Toolbar

Karibu is committed to celebrating diversity and everyone is welcome. We are committed to providing a fully inclusive and accessible website, allowing all of our visitors to access our content utilising the Recite Me accessibility toolbar.

[Read more](#)



Explore opportunities for jobs, training, and skills development in your borough

Click the button below to find links to employment and skills resources, as well as events and community programs in various London boroughs and surrounding areas.

[Read more](#)



New Downsizing Opportunity for Karibu Residents in Brent!

We're excited to share our new partnership with Brent Council to support residents in Brent who are considering downsizing. Through their Downsize Incentive Scheme, eligible Karibu residents can now receive financial incentives for moving to a smaller home.

[Read more](#)



Karibu
Community Homes

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My Karibu app available now on
Play store (Android) & App store (iOS)



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