



### Adapting your homes

We are committed to making sure that all our residents can live safely and independently in their homes.

Some of our residents have disabilities or develop mobility problems. As well as refurbishing and developing properties so that they are more accessible, we can also adapt existing homes to help residents gain and maintain their independence.

We can assist with minor and major adaptations.

### Minor adaptations

Minor adaptations include things such as:

- grab rails
- banister rails
- lever taps, and
- door intercoms.

If you need a minor adaptation due to your physical/health needs let us know by reporting it as a repair. We can normally arrange minor adaptations through our repairs service within 28 days, however some minor adaptations will require us to work with an Occupational Therapist to assist with providing a suitable specification which may require further time to arrange.

If specialist equipment is needed, we may need to use different contractor, and it may take longer.

### Major adaptations

Major adaptations include things such as:

- stairlifts
- wet rooms



## CONTACT US

If you have further questions, please contact us.

📱 **Use your My Karibu app**

☎ **Phone:** 020 8607 7777

✉ **Email:** [info@karibu.org.uk](mailto:info@karibu.org.uk)

🌐 **Visit our website:** [www.karibu.org.uk](http://www.karibu.org.uk)

✍ **Write:** Karibu Community Homes, Unit 3, 8 Kew Bridge, Brentford TW8 0FJ

We are also on social media at:

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● **Facebook/Instagram:** @karibuchomes



- level-access showers, and
- wheelchair ramps.

For a major adaptation, you may be able to get a Disabled Facilities Grant from your local authority. You will first need an occupational therapist to assess you. To find out more, search online for 'adaptations,' with the name of your local authority.

If you need support contacting your local authority, call us so that we can help.

### How we monitor this service standard

We will monitor and review all the feedback we receive about our adaptations service. We will use our work with customer groups to help us to improve this service.

### Translation

Please ask us if you would like us to translate this document. We will do all we can to meet your request.



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